



**Embassy of India
Kuwait**

PRESS RELEASE

**Opening of Outsourcing Centers for Consular,
Passport and Visa services**

Ambassador of India to Kuwait, H.E. Shri Sibi George inaugurated the Embassy of India, Kuwait-Outsourcing Center for CPV Services-BLS International at Sharq/ Kuwait City, Jleeb Al-Shuyouk (Abbasiya) and Fahaheel today (10 January).

2. Ambassador also briefed the members of Indian Community in an online address followed by detailed presentation on the new facilities by Dr. Vinod Gaikwad, First Secretary yesterday (9 January).

3. Starting on 11 January Consular, Passport and Visa services will operate from the new BLS Centers as per the timings indicated below:-

| S No. | Address of new premises | Timings |
|-------|--|---|
| i | Sharq/Kuwait City: 3rd Floor Jawahara Tower, Ali Al-Salem Street, Kuwait City. | Saturday to Thursday-0800-1200, 1600-2000 hrs |
| ii | Jleeb Al-Shuyouk (Abbasiya): M Floor, Olive Supermarket Building Jleeb Al Shuyouk, Kuwait. | Friday- 1600-2000 hrs |
| iii | Fahaheel: Al Anoud Shopping Complex, Mezzanine Floor; Mecca Street, Fahaheel, Kuwait. | |

4. The old outsourcing centers run by CKGS will stop functioning w.e.f 10 January 2022 (evening).

5. The 24X7 Whatsapp Message Helpline Numbers have also been updated with additional details (attached). Information in this regard can also be obtained from these Helpline Numbers.

6. In case of any further assistance/queries, please write to cons1.kuwait@mea.gov.in.

Kuwait
10 January 2022





Embassy of India
Kuwait

Contact Numbers

+965 - 65806735 / 65807695 / 65808923/65806158
(0800 to 2000 hrs)
&
+965 - 65809348 (2000 to 0800 hrs)

Twitter handle: [@indembkwt](https://twitter.com/indembkwt)

Facebook: www.facebook.com/indianembassykuwait

Instagram: [embassyofindia_kuwait](https://www.instagram.com/embassyofindia_kuwait)

Website: <https://indembkwt.gov.in/>

WhatsApp Message Helpline Numbers & E Mail Addresses

| S. No | Queries Related to | Concerned Division | WhatsApp Numbers | E Mail |
|-------|--|--------------------------------------|---|--|
| 1 | Passport/Attestation (routine queries only) (8 AM to 5 PM) | BLS Outsourcing Center | +965-65506360 (WhatsApp) +965-22211228 (Call Center) | info.indkwi@blsinternational.net |
| 2 | Passport (NOT for routine queries) | Consular Wing | +965-65501767 | cons1.kuwait@mea.gov.in |
| 3 | Visa, OCI, Attestation, Miscellaneous Services | Consular Wing | +965-65501013 | cons1.kuwait@mea.gov.in |
| 4 | Hospital & Emergency Medical Assistance, Legal Assistance | Community Welfare | +965-65501587 | cw1.kuwait@mea.gov.in |
| 5 | Issues faced by Domestic Workers (VISA 20) (for direct calls only) | Outsourced Agency | +965-51759394 +965-55157738 | labour.kuwait@mea.gov.in |
| 6 | Death Registration/ Death Compensation | Community Affairs | +965-65505246 | cw2.kuwait@mea.gov.in |
| 7 | Associations in Kuwait/ Missing persons, Police cases, Jails | Community Affairs/ Community Welfare | +965-65501078 | community.kuwait@mea.gov.in |
| 8 | Female Domestic Workers (VISA 20) | Labour Wing | +965-65501754 | labour.kuwait@mea.gov.in |
| 9 | Labour (VISA 14,18) & Male Domestic Workers (VISA 20) | Labour Wing | +965-65501769 | labour.kuwait@mea.gov.in |
| 10 | Commercial Attestation/ Trade Queries | Commerce Wing | +965-65505097 | com1.kuwait@mea.gov.in |
| 11 | Emergency Helpline (outside the official working hours) | Administration Wing | +965-65501946 | admnuwait@mea.gov.in |

Please note that the above WhatsApp numbers are only for Text/Audio messages and NOT for voice calls. Please send your enquiries/grievances through WhatsApp Text/Audio messages, along with copy of relevant documents, if any.

Embassy of India: Home Away from Home