



सत्यमेव जयते

Embassy of India  
Kuwait

# Monthly Labour Bulletin

## September 2021



**Address: - Diplomatic Enclave, Arabian Gulf Street, P.O. Box 1450,  
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**September 2021**

**Edition 02**

## **Brief Facts:**

In a report released in media in July 2021, based on the statistics issued by the Public Authority for Civil Information (PACI):

1. The total number of workers as of the end of December 2020 was about 20,70,000 out of which 4,70,000 (23%) are working in the government sector and 15,99,000 (77%) work in the private sector.

2. In total workforce, Nationality wise 5,20,050 Indians (25 percent) and 4,92,162 Egyptians (24 percent) and 4,16,760 Kuwaitis (20%) are the largest numbers. Thus, these three nationalities accounted for 69 percent of the country's total workforce.

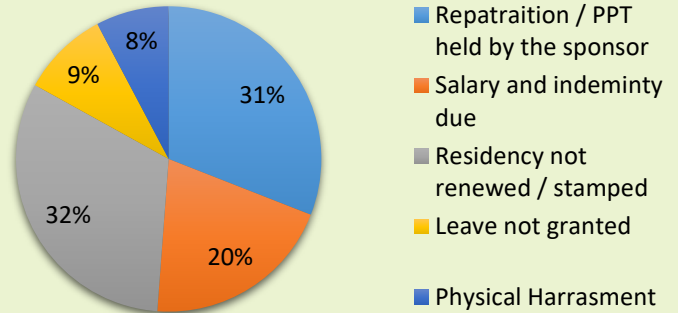
3. In the private sector, Indian, Egyptian and Bangladeshi nationalities hold 69 percent of the jobs in the private sector. 492,821(31%) Indians, 450,604(28%) Egyptians, 165,435 (10%) Bangladeshi, 137,437(9%) various nationalities, 72,000 (4%) Pakistanis, 69,340 Filipino, 57,246 Syrians, 50,000 Nepalese 22,874 Jordanian and 19,738 Sri Lankans work in private sector in Kuwait.

**\*Source: Media**

## **Labour Complaints:**

Total 336 Labour complaints received during August 2021 and 157 were resolved during the month.

**Various labour complaints categories during August 2021**



## **Food packets distribution in the Embassy:**

Labour Wing has been distributing lunch packets to the distressed Indian workers visiting the Embassy since September 2020. 464 food packets were distributed during August 2021.



## Onam and Independence Day celebrations at the shelter



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## Air tickets from ICWF:

Embassy has been providing Air tickets to stranded Indian nationals returning to India through Indian Community Welfare Fund (ICWF). 117 Indians were provided free air tickets during August 2021.

## Helpline numbers of Labour Wing:

S. No	Categories	Contact No.
1	Female Domestic Workers (VISA 20)	65501754
2	(VISA 14,18) & Male Domestic Workers (VISA 20)	65501769
3	Normal Helpline	65807695
4	Issues faced by Domestic Workers (VISA 20)	51759394
	(for direct call and WhatsApp)	55157738

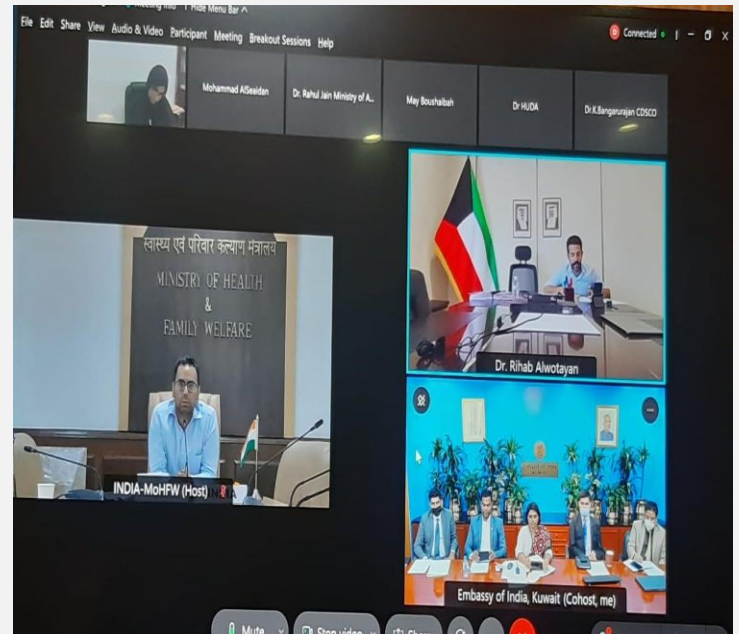
## Medical camp at Embassy shelter:



## Interaction with Indian nurses (26.08.2021):



## JWG meeting on medical Co - operation (31.08.2021)



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**Meeting with Director General of PAM (18.08.2021):**



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## PAM (Shoun) offices in Kuwait

The Labor Relations Department under Public Authority of Manpower (PAM) receives labor complaints of the Private Sector (Visa Article 18) through six (6) Regulatory Units located in the governorates of the State of Kuwait.

1. Ahmadi Governorate (the unit Headquarters in South Sabahiya).
2. Mubarak Al-Kabeer Governorate (the unit Headquarters in Ahmadi area, opposite to the Ahmadi Hospital).
3. Farwaniya Governorate (the unit Headquarters in Abu Fatira area, next to Abu Fatira Co-op).
4. Hawalli Governorate (the unit Headquarters is in Salmiya, behind Salmiya Fire Station).
5. Capital Governorate (the unit Headquarters in Sharq area, behind Behbahani complex).
6. Jahra Governorate (the unit Headquarters in Jahra area, behind the Main Jahra Co-op).

Note: Labor complaints are received according to the Labour Unit, where the file of the employer is affiliated to, in addition to the Central Administration Department in Abu Fatira which next to the Abu Fatira Co-op.

### **Office dealing with issues of Domestic workers**

All domestic workers (Article 20) to demand for all their financial rights fixed thereof, being present by worker or the legal representative, at **Domestics Recruitment Regulatory Department, at Rumaithiya, Block 7, Street 78, behind the Main Co-op.**, along with all the basic documents for the complainant (Civil ID No., Tel. No. and residential address).

## FAQs:

**Q.- My sponsor is taking me to some other country to work there. What should I do?**

**Answer:** Sponsor is not allowed, in any case, to take the worker to any other country. If the worker is comfortable/willing and he/she can decide on his/her own.

- *“It is not permissible for the employer to assign a domestic worker to work outside the State of Kuwait. If this occurs without the agreement of the worker, the worker will be returned to his/her country at the expenses of the employer. (Article 46 of the Domestic Labour Law-2018)”.*

**Q. - I don't have any document with me but I want to go back to India. What should I do?**

**Answer -** You can visit the Embassy and register your complaint with the Labour Wing. You need to provide some valid document to prove your Indian identity. The Mission shall issue necessary travel documents to you once your identity established.

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## Virtual Open House & ICWF Day in the Embassy (20.08.2021):



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