



सत्यमेव जयते

Embassy of India
Kuwait

Monthly Labour Bulletin

April - 2022



**Address: - Diplomatic Enclave, Arabian Gulf Street, P.O. Box 1450,
Safat-13015, Kuwait.**

Email: cw.kuwait@mea.gov.in, labour.kuwait@mea.gov.in, cw1.kuwait@mea.gov.in

April 2022

Edition 09

Embassy Helpline Numbers



Embassy of India
Kuwait

Contact Numbers

(as on June 03, 2021)

+965 - 65806158 / 65806735 / 65807695 / 65808923
(0800 to 2000 hrs)

&

+965 - 65809348 (2000 to 0800 hrs)

Twitter handle: @indembkwt

Facebook: www.facebook.com/indianembassykuwait

Instagram: [embassyofindia_kuwait](https://www.instagram.com/embassyofindia_kuwait)

Website: <https://indembkwt.gov.in/>

WhatsApp Helpline Numbers & E Mails

S. No	Queries Related to	Concerned Division	Phone No.	E Mail
1	Passport (routine queries)	Outsourced Center	+965-65506360	indiapassport.kuwait@ckgs.in
2	Passport (not for routine queries)	Consular Wing	+965-65501767	cons1.kuwait@mea.gov.in
3	Visa, OCI, Attestation, Miscellaneous Services	Consular Wing	+965-65501013	cons1.kuwait@mea.gov.in
4	Hospital & Emergency Medical Assistance	Community Welfare	+965-65501587	cw1.kuwait@mea.gov.in
5	Issues faced by Domestic Workers (VISA 20) (for direct call and Whatsapp)	Outsourced Agency	+965-51759394 +965-55157738	labour.kuwait@mea.gov.in
6	Death Registration	Community Affairs	+965-65505246	cw2.kuwait@mea.gov.in
7	Indian Associations in Kuwait	Community Affairs	+965-65501078	community.kuwait@mea.gov.in
8	Female Domestic Workers (VISA 20)	Labour Wing	+965-65501754	labour.kuwait@mea.gov.in
9	Labour (VISA 14,18) & Male Domestic Workers (VISA 20)	Labour Wing	+965-65501769	labour.kuwait@mea.gov.in
10	Commercial Attestation	Commerce Wing	+965-65505097	com1.kuwait@mea.gov.in
11	Emergency Helpline (outside the official working hours)	Administration Wing	+965-65501946	admnuwait@mea.gov.in

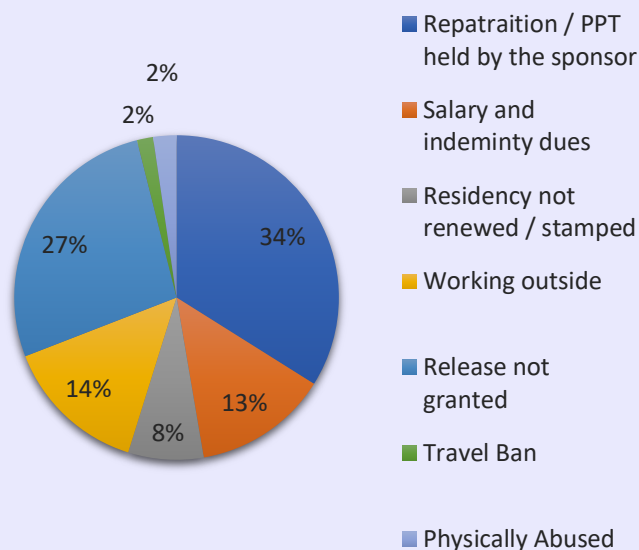
Embassy of India: Home Away from Home

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Labour Complaints:

Total 566 Labour complaints received during March 2022 and 268 were resolved during the month.



Food packets distribution in the Embassy:

Labour Wing has been distributing lunch packets to the distressed Indian workers visiting the Embassy. 575 food packets were distributed during March 2022.



PAM (Shoun) offices in Kuwait:

The Labor Relations Department under Public Authority of Manpower (PAM) receives labor complaints of the Private Sector (Visa Article 18) through six (6) Regulatory Units located in the governorates of the State of Kuwait.

1. Ahmadi Governorate (the unit Headquarters in South Sabahiya).
2. Mubarak Al-Kabeer Governorate (the unit Headquarters in Ahmadi area, opposite to the Ahmadi Hospital).
3. Farwaniya Governorate (the unit Headquarters in Abu Fatira area, next to Abu Fatira Co-op).
4. Hawalli Governorate (the unit Headquarters is in Salmiya, behind Salmiya Fire Station).
5. Capital Governorate (the unit Headquarters in Sharq area, behind Behbahani complex).
6. Jahra Governorate (the unit Headquarters in Jahra area, behind the Main Jahra Co-op).

Note: Labor complaints are received according to the Labour Unit, where the file of the employer is affiliated to, in addition to the Central Administration Department in Abu Fatira which next to the Abu Fatira Co-op.

Office dealing with issues of Domestic workers:

All domestic workers (Article 20) to demand for all their financial rights fixed thereof, being present by worker or the legal representative, at **Domestic Recruitment Regulatory Department, at Rumaithiya, Block 7, Street 78, behind the Main Co-op.**, along with all the basic documents for the complainant (Civil ID No., Tel. No. and residential address).

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Ambassador's meeting with H.E. Mr. Misha'al Ibrahim Al Modhaf, Assistant Foreign Minister for Consulate Affairs (24/03/2022):



PCR tests at the Embassy shelter (01.03.2022):



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Open House at Passport Outsourcing Center at Kuwait City (30.03.2022):



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Helpline numbers of CW & Labour Wing:

S. No	Categories	Contact No.
1	Female Domestic Workers (VISA 20)	65501754
2	(VISA 14,18) & Male Domestic Workers (VISA 20)	65501769
3	Normal Helpline	65807695
4	Issues faced by Domestic Workers (VISA 20) (for direct call and WhatsApp)	51759394
		55157738

FAQs:

Q.- My sponsor is taking me to some other country to work there. What should I do?

Answer: Sponsor is not allowed, in any case, to take the worker to any other country. If the worker is comfortable/willing and he/she can decide on his/her own.

- *“It is not permissible for the employer to assign a domestic worker to work outside the State of Kuwait. If this occurs without the agreement of the worker, the worker will be returned to his/her country at the expenses of the employer. (Article 46 of the Domestic Labour Law-2018)”.*

Q. - I don't have any document with me but I want to go back to India. What should I do?

Answer - You can visit the Embassy and register your complaint with the Labour Wing. You need to provide some valid document to prove your Indian identity. The Mission shall issue necessary travel documents to you once your identity is established.

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Government of India approved State Recruiting Agency:

1. Department of NORKA ROOTS:

Non-Resident Keralites Affairs Department (NORKA-ROOTS) NORKA CENTRE, Thycaud, Thiruvananthapuram, Kerala, Email-secy.norka@kerala.gov.in; mail@norkaroots.net,

2. Overseas Development and Employment Promotion Consultants Ltd (ODEPC):

5th Floor, Carmel Towers, opposite Cotton Hill School, Vazhuthacud, Thiruvananthapuram, Kerala-695014

E-mail- info.odepc@kerala.gov.in; odepc@sify.com

3. Overseas Manpower Corporation Limited (OMCL):

No.42, Alandur Road, Thiru-vi-ka Industrial Estate Guindy, Chennai, Tamil Nadu.

E-mail overmcl@gmail.com

4. Uttar Pradesh Financial Corporation, Govt. of Uttar Pradesh (UPFC):

Head Office: 14/88, Civil Lines, Kanpur -208001

Email: headoffice@upfcindia.com; md@upfcindia.com

5. Telangana Overseas Manpower Company (TOMCOM):

Govt. of Telangana, Govt. IT Campus, Vijaya Nagar Colony, Masabtank Hyderabad-500057

Email- gmtomcom@gmail.com

6. The Overseas Manpower Company (OMCAP):

Govt. of Andhra Pradesh 34 ITI Campus, Vijayawada (OMCAP), Krishna (Dist), Andhra Pradesh -520008

Email: omcap1@gmail.com

7. Rajasthan Skill & Livelihoods Development Corporation:

J-8-A, EMI Campus, Jhalana Institutional Area, JhalanaDoongari, Jaipur (302004)

Email: md.rsldc-rj@nic.in

8. Karnataka State Unorganized Workers Society Security Board(KUWSSB):

Kalana Suraksha Bhavan 3rd Floor, ITI Compound, near-Dairy Circle, Bannerughatta Road, Bangalore, Karnataka.Tel:080 29759983, 22975648, /F-2975601, report.jcwest@rediffmail.com

9. Karnataka Vocational Training & Skill Development Corporation (KVTSDC):

2nd floor,'Koushalya Bhavan', Near Dairy Circle, Bannerghatta Road, DharmaramCollege ,Banglore-560029)

Tele: 080-29522222/29550555 or E-mail: trg.kvtsdc@kaushalkar.com.

10. Jharkhand Foundation, Kalyan Complex:

C/O JSTCDC, Balihar Road, Morabadi, Ranchi834008, Jharkhand. Email:kalyan.c@parif.org

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